

Duni wipes out manual work with Medius AP Automation



Case study

The Company

Duni manufactures and distributes innovative table top concepts, creative packaging and take-away solutions for professionals and consumers in more than 40 countries across the globe. The company **processes approximately 100,000 invoices per year** through Medius AP Automation solution connected to SAP.

Shared service center set-up

The accounts payable function at Duni is managed by Duni EFF – a shared service center based in Poland. Since 2011, Duni EFF has been working with external customers supporting various financial operations processes. With 60 employees speaking at least 15 different languages, EFF is a powerful hub with specialists in accounting, process improvements, project management and IT. Duni EFF had already been using Medius AP Automation for many years supporting the AP processes of

their external customers before selecting the tool for the mother company.

"Medius AP Automation offers far more automation capabilities than our previous AP solution. We have been able to simplify our process and remove most manual steps, notably in relation to posting invoices in SAP. This is all automated now." - Łukasz Gauza, AP Team Leader, Duni EFF.



Optimization is key

The team at Duni works proactively optimizing the configuration of Medius AP Automation in order to increase automation of the AP process. Medius AP Automation allows for a flexible setup of business rules and tolerance levels to enable automatic matching of invoices against purchase orders and goods receipts. Configurations can be set up on group, company or supplier level to perfectly meet the specific needs of Duni.

"The flexible configuration in Medius AP Automation allows us to optimize settings and drive higher automation rates. And since we get access to process KPIs within the tool we can easily measure and track the results of our optimization efforts."



Optimizing the touchless ratio

The AP team at Duni EFF works actively to increase automation and touchless invoice processing, especially for the companies of the group with a high degree of complex PO invoices. And the hard work pays off - at the go-live with Medius AP Automation one company achieved 32% touchless processing, but after only 2 months the touchless ratio was raised to an impressive 70%.

"The work doesn't end with go-live. That's the starting point for process improvements. And Medius AP Automation provides us with the KPIs and tools we need to identify issues, solve them and drive more automation across the entire process."

As a true cloud solution, Medius AP Automation releases updates and new functionality to the entire customer community on a regular basis. This way, Duni knows they always have access to the latest version of the ever-evolving AP automation solution.



We use Medius AP Automation's roadmap voting tool to suggest and vote for new functionality in the solution. This way, we can take part in future developments that will help improve our processes even more.

Łukasz Gauza, AP Team Leader, Duni EFF

Extending efficiency gains

In addition to AP automation, Duni also leverages the Document Approval module within Medius AP Automation. This solution can help streamline and digitize manual, paper, or email-based approval processes and drive further efficiencies throughout

the organization. Thanks to Document Approval, Duni has been able to achieve tremendous time savings and increased control of processes such as new vendor requests, vendor change requests and payment approvals.



With Medius AP Automation's Document Approval functionality we have replaced a lot of emails going back and forth within the organization. But most importantly, we now have much better transparency and internal control of these processes. And when there's an audit, we just give the auditors access to Medius AP Automation and we're done.

Łukasz Gauza, AP Team Leader, Duni EFF

About **Medius**

Medius AP management software replaces the work and worry of invoices with AI and automation. Medius goes far beyond basic automation by using artificial intelligence to do the work - so invoices get coded, approved and paid, and your business can trust your budgets and forecasts without the fear of potential fraud. And you won't have to worry about implementation and ongoing administration costs, because you'll start seeing the value immediately and the innovation won't stop. To learn more, visit medius.com.



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