

Medius Sub-Processors

Medius is a data processor and engages certain sub-processors that may process personal data submitted by our customers in their capacity as data controllers. These sub-processors are listed below, with a description of the services and where, geographically, the data is hosted.

LIST OF SUB-PROCESSORS

Third party Sub-processors

Sub-processor	Applicable Services	Location	Nature and purpose of the processing	Legal basis for GDPR restricted transfers
Microsoft Ireland Operations Limited	All	EU, USA, UK or Australia (follows customer primary location, except ReadSoft Online and Azure AD user transfer services and Supplier Portal that are operated from EU	Provider of the cloud hosting platform (Azure).	NA
Microsoft Ireland Operations Limited	All	EU or USA (follows customer primary location)	Exchange Online (e-mail delivery service) for capture and hosting platform for data analysis functionality across the Medius Suite .	NA
Microsoft Ireland Operations Limited	Supplier portal	EU	Storage of emails	NA
Twilio Inc	APA, MediusGo, Expense management and Supplier Portal	USA	E-mail delivery services	DPF
Kofax Sweden Technologies AB	APA	EU, USA or Australia (follows customer primary location)	Capture services	NA
Abby Europe GmbH	APA and MediusGo	EU or USA (follows customer location)	Capture services	NA
Freshworks Inc	All	EU	Support services	NA
Iris SA	APA and MediusGo	EU	Capture services	NA
SolarWinds Worldwide LLC	APA and MediusGo	USA	Log handling (Loggly)	SCC
SolarWinds Worldwide LLC	All, except Expense management	EU	Log handling (SolarWinds Observability)	NA
Candu Inc	All	EU	Provider of software embedded in the Cloud Service that allows Medius to display information (guidance/support) to users and collect NPS score surveys and other information from users.	NA
Nomentia OY	Medius Payments	EU	Provider of bank connectivity (integration) services for Medius Payments	NA



Docaposte Arkhineo	Expense management	EU	Provider of Expensya-CDC probative archiving solution	NA
Iopole SAS	E-invoicing services	EU	Certified interoperability partner for E-invoicing and E-reporting	NA
Intercom R&D Unlimited Company (Ireland)	Expense management	USA	Support services	DPF
Swan S.A.S.	Expense management	EU	Provider of banking services (use of payment cards).	NA
DocuSign Inc.	Contract Management	USA (transaction data) and EU (the e-Document)	Provider of on-demand electronic signature service	
Columbus Sweden AB	APA	EU	Provider of integration solution between Medius APA and M3 Cloud Edition	NA
Launchpad Technologies Inc	APA, Payments, Expense management, Procurement	USA	Provider of integration solution between Medius APA and ERP systems.	SCC
PostHog, Inc.	All	EU	Provider of Product Analytics service	NA
Celigo Inc	All	EU	iPaaS platform provider	NA
Implema AB	Payments	EU	Provider of consultancy services (technical support) in relation to the integration between i) Medius Pay and ii) SAP and D365FO.	NA
Addovation Sweden AB	Payments	EU	Provider of consultancy services (technical support) in relation to the integration between Medius Payments and Oracle NetSuite integration	NA
Bottomline	Payments USA	USA	ACH payment service provider for Medius Payments	NA
RevSpring	Payments USA	USA	Check printing provider for Medius Payments	NA
Wex	Payments USA	USA	Virtual Credit Card issuer for Medius Payments	NA
Microsoft 365	Payments	USA	E-mail delivery service for Medius Payments	NA

Medius Group Sub-processors

Sub-processor	Applicable services	Location	Comment/Nature of the processing	Legal basis for GDPR restricted transfers
Medius Aps, Medius Business Process Software BV, Medius AS, Medius Sverige AB, Medius Poland Sp. Z.o.o. Dynamic Software in Sweden AB, Medius SAS	All	EU	Medius affiliates	NA
Medius Software Ltd	All	UK	Medius affiliate	NA
Medius Software Pty Ltd	All	Australia	Medius affiliate	SCC



Medius Software Inc	All	USA	Medius affiliate	SCC
Expensya Suarl	All	Tunisia	Medius affiliate	SCC

