

Here's why Medius matters

TO THE MARKET

Medius offers a global full S2P suite platform with strong P2P capabilities, a strong presence in the Middle Market segment and competitive value proposition for the Large Enterprise market segment.

TO POTENTIAL BUYERS

Medius has more than 20 years of experience in the AP and e-procurement space. It offers a full S2P solution. Its P2P capabilities are well-positioned within the Middle Market in the SolutionMap benchmark. Medius also works with consulting partners to deliver broader change management programs.

MODULE Expense Management

LEGEND ● DEVELOPING ●● COMPETITIVE ●●● ADVANCED ●●●● LEADING ●●●●● BEST-IN-CLASS

Functionality scores

Platform	
Technology	●●●●○
This covers the solution's underlying technology, such as integration, architecture, automation, etc.	
Services	●●●●
This details implementation and supplier onboarding services across categories, industries and geographic areas.	

Customer scores

Based on 4 customer references

Business Value	●●●●●○
Process expertise	●●●●●○
Compliance expertise	●●●●●○
Innovation	●●●●●○
Ability to handle our company's specific needs	●●●●●○



RELATED THE HACKETT GROUP® ARTICLES

Coupa vs Medius: AP Automation head-to-head technology evaluation and comparison

7-part analysis of risk-monitoring solutions - Vendor profiles roundup and summary

Risk Vendor Profiles (Part 4): Supplier management suites risk-monitoring solutions — Coupa, GEP, Ivalua, Jaggaer, Medius (Wax Digital), SAP Ariba, Zycus



STRENGTHS

- Has a robust workflow approval engine.
- Its UX is consistent across the platform.
- Has out-of-the-box adapters and a highly intuitive UI to build and deploy custom interfaces with the extensive REST API for customers and partners to push/pull data for common systems.



POSITIVE CUSTOMER FEEDBACK

- Willingness to help and advise ad hoc requests.
- Customer support, configurability, ease of use for the end user.
- Innovation and ability to work closely with customers on their needs.
- Empathy, patience, professionalism, involvement. The tool is very complete, understandable with precise modules. The usage is simple and the users are happy.
- Client support is real quick to provide feedback on issues and requests. Product roadmap is clearly explained and the provider is carefully listen to feedbacks



SOLUTIONMAP INTELLIGENCE PROCESS OVERVIEW

Assessment

Analysts complete a mini-assessment of a vendor to determine SolutionMap ft.



Vendor Self-Score

Vendors self-score on a 0-5 rating scale; some RFIs (S2P) have up to 600 requirements!



Analyst Score

The Hackett Group analysts counterscore based on vendor materials and tech demos (all capabilities are validated).



Demos

Analyst scores are shared with the vendor and they are given a chance to dispute live with the analyst team.



Customer Scores

Vendors submit customer references (at least 3 required per module) and The Hackett Group® sources public references.



Release

Analysts finalize and validate technology and customer reference scores and release the intelligence to members.