



Case study



#### The Company

BUVA homecare systems provides solutions that create a safe, sustainable and healthy living environment. That's where the company stands out - BUVA strives to set up its IT and Finance environment as efficiently as possible.

With Medius AP Automation and Microsoft as the ERP, BUVA leverages the power of the cloud and ensures future-proof invoice processing.

### Focus on the core business

BUVA needs to focus on the core business, allowing IT to focus resources where it matters. Standardizing and automating the back office allows them to focus where it matters most. The company mainly uses Microsoft solutions to support business processes, such as the Office environment and the Dynamics AX ERP solution. This standardization makes it easy to link processes and exchange information.

BUVA aims to enable their own IT department to focus on business innovation, which is why they are gradually migrating its IT environment to the cloud. This way BUVA benefits from the ability to quickly scale up the number of users or capacity, and it does not have to worry about maintenance or updates because these are handled by the cloud service or solution provider.

## Automating invoice processing

Migration from AX to the fully cloud-based Microsoft Dynamics Finance & Operations is planned for early 2022. Before this is achieved, BUVA will focus on migrating invoice processing to the cloud. Finance, which consists of a team of six employees, had already taken steps in the past to automate invoice processing, explains Finance manager Bart de Jong. "Each year we receive and process

around 35,000 invoices from a wide variety of suppliers. BUVA usually purchases goods that can be assembled directly to produce a finished product. This sometimes involves complex deliveries and invoices, with different products, sizes, quantities and lengths."



# Short turnaround times

"For some time now and to our complete satisfaction, we have been using onpremises Medius solutions for the efficient processing of incoming invoices," continues Bart de Jong. "Most of these are received by email in PDF format. Then data such as the supplier, amount and order number are recognized and matched with data in the ERP system.

We are setting up a workflow to make payments immediately or obtain approval from a specific employee if necessary. This way we achieve short turnaround times, and we want to maintain this or even improve it now that we are migrating these processes to the cloud."



## Invoice processing in the cloud

Although BUVA was satisfied with the collaboration with Medius, they carried out a market study for a new cloud-based accounts payable solution. "We did look at what else is available on the market, but we came to the conclusion that Medius's cloud solution still offers the best value for money, so we are sticking with Medius," says De Jong. A number of aspects were decisive here:

- Medius's rich functionality, not only for advanced invoice processing but also for reporting and monitoring.
- The proven "One version" standard integration with Microsoft Dynamics 365 for Finance & Operations, making implementation relatively quick and easy.
- Medius has been a Microsoft Gold Certified Partner for many years, providing access to extensive and turnkey best practices for invoice processing.
- High "scan and recognize" ratios that allow touchless invoice processing to be further improved.
- The cloud solution makes it possible to access the system securely from anywhere and from mobile devices. This is certainly an advantage now that many employees are working from home.

### Totally **touchless**

The aim is still to eliminate as many manual steps as possible in the entire purchase-to-pay process. Thanks in part to the knowledge and experience of Medius consultants, BUVA has configured these processes so that 85 percent of all invoices are processed without human intervention, i.e. touchless. Medius AP Automation contains artificial intelligence and machine learning elements that give the solution a self-learning character.

This keeps the turnaround time short, allowing De Jong to obtain payment discounts from suppliers. "We can find invoices in many different ways via a highly accessible interface that works very well. And we also appreciate the ability to ask a colleague to review a particular invoice, which is now quick and easy. Above all, it is very important that with our accounts payable in the cloud, we have now laid the foundation for migrating our FRP environment to the cloud."

#### **Future-proof**

BUVA has created an efficient accounts payable environment with Medius. "It runs perfectly. For BUVA it is essential to have a good relationship with our suppliers, without any obstacles to paying them on time. With Medius, invoice processes

are always transparent, we are always in control, and we are in a position to take the percentage of touchless to the next level through targeted reporting. It is an important step towards a future-proof IT environment and optimal invoice processing."



With its 70 years in business, BUVA is a fixture in the construction sector. The company, with roots in Rotterdam and now part of the Pallieter Group, provides numerous solutions and systems for a sustainable, healthy and safe living environment under the name BUVA homecare systems. These include advanced hardware fittings for home security, mechanical ventilation to ensure healthy indoor air, and sustainable heat solutions. BUVA also offers a range of services to offload customers and is therefore an important supplier to the construction industry, with approximately 180 employees.

### About **Medius**

Medius AP management software replaces the work and worry of invoices with AI and automation. Medius goes far beyond basic automation by using artificial intelligence to do the work – so invoices get coded, approved and paid, and your business can trust your budgets and forecasts without the fear of potential fraud. And you won't have to worry about implementation and ongoing administration costs, because you'll start seeing the value immediately and the innovation won't stop. To learn more, visit medius.com.



© Copyright 2023 Medius. All rights reserved.

The information contained in this document is general in nature and provided as reference material only.

This document is furnished as is without warranty of any kind. Specifications are subject to change without notice.