

Success story : AP Automation

LUSH

FRESH HANDMADE COSMETICS

Retailer and manufacturer of
cosmetic products
ERP: Dynamics AX
100K invoices annually

Challenges

- Heavily paper based, printed 120K invoice annually with a touchless rate of 67%
- Invoices were often lost, and month end close was cumbersome
- Lush was planning to add 100+ stores in next three years, and couldn't afford to spend the time on such a manual process

Results

- Save time tracking invoices with complete audit trail, this leads to successful accrual at month end
- Auditors access directly to review invoices themselves rather than staff manually pulling paper copies.
- Giving up paper contributed to a Lush core value by decreasing its environmental impact



INCREASED FOCUS ON
PERSONAL DEVELOPMENT
FOR STAFF

92% TOUCHLESS
INVOICES
ACHIEVED



DECREASED
ENVIRONMENTAL
IMPACT



Medius has been really important for me to be able to do my job - gone are the days where we go to cabinets and pull invoices!

Blanca McGrory, AP Manager