

A photograph of a family—a young boy, a woman, and a man—standing in a sunlit forest. The boy is pointing towards the trees, and the woman and man are smiling and looking in the same direction. The image is partially obscured by a dark teal graphic overlay.

Center Parcs streamlines procurement processes with Medius



Case study



Award-winning leisure company Center Parcs selected Medius Procurement to streamline its purchasing processes in all four of its UK holiday villages, supporting in excess of 6000 employees.

The leader in the UK short break holiday market chose Medius to deliver a comprehensive procure-to-pay solution that allows employees across the parks to search and select goods and services for order, manage budgets and authorizations and place orders electronically with suppliers.

Eliminating maverick spend

The implementation of Medius is credited with seeing the finance and procurement functions pursue joint goals within the organization, providing the procurement team with the required visibility to tackle maverick buying, while providing finance with tangible savings.

Medius P2P has greatly improved the efficiency of Center Parcs' purchasing processes, reducing operational costs through the elimination of manual processes, completely eliminating maverick spend, as well as greatly reducing order errors and returns while accelerating the entire procure-to-pay lifecycle.



There were significant resource savings, thanks to a move from a paper-based system to electronic ordering and invoice submission, as well as a reduction in queries through having one version of the truth.

Head of Purchasing, Center Parcs

Process **automation**

Previously using a paper-based manual requisition process, Center Parcs has become far more efficient since implementing Medius. With the on-demand solution now allowing employees to browse and order goods in a timely manner, delays and costly manual processes have been eliminated.

The complete Procure to Pay cycle is covered from creating requisitions and receiving approvals, through budget management and order placement. It also covers matching receipts to invoices as well as reporting, all in a highly efficient and fully audited solution.

Control and compliance

Requisitioning is made simple not just by the intuitive web interface, but also by user restrictions set up and managed according to each employee's business role.

Every requisition raised is subject to system rules that determine budget allocation, approvals requirements and supplier-specific criteria. Users simply build and submit while Medius ensures spend compliance through parameters set by administrators.



Supplier **communication**

Center Parcs adopted a highly proactive approach to supplier on-boarding, communicating clearly with their thousands of suppliers in the run-up to system implementation.

Following a dedicated supplier on-boarding program that incorporated regular communications, surveys, road shows and helpline support all focused around what the Medius solution would mean to suppliers, Center Parcs sailed through the process, achieving supplier adoption excellence.

With a large supply chain, the cost of transactional processing had previously been high and on-boarding these suppliers successfully has resulted in significant reduction in administration overhead and a big savings opportunity.

Return on investment

Center Parcs already had the processes in place for ensuring a good level of purchasing compliance, but the introduction of Medius has greatly improved the efficiency of those processes by introducing automation and audit to previously manual processes.

Key areas where Center Parcs has experienced a rapid return on investment include:

- Reduced operational costs through elimination of manual processes
- Increased processing rates and fewer invoice queries
- Complete elimination of maverick spend
- Reduction in order errors and returns
- Decreased cycle times



We went through an exhaustive vendor selection, but **Medius' expertise delivering web-based eProcurement to large user communities** like ours shone through. Medius frees up employee time, allowing our staff to concentrate their attention where we want it - on continued customer service excellence.

Head of Purchasing, Center Parcs

About **Medius**

Medius AP management software replaces the work and worry of invoices with AI and automation. Medius goes far beyond basic automation by using artificial intelligence to do the work - so invoices get coded, approved and paid, and your business can trust your budgets and forecasts without the fear of potential fraud. And you won't have to worry about implementation and ongoing administration costs, because you'll start seeing the value immediately and the innovation won't stop. To learn more, visit medius.com.



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